

Hello!

Thank you for downloading our Frequently Asked Questions.

OUR PLEDGE TO YOU IN 2010: SHORT LINES, FAST SERVICE, MORE PLACES TO SIT AND EAT, THE BEST VALUE FOR YOUR DINING AND ENTERTAINMENT DOLLAR

How good is our bargain? It's been another tough year, and everyone has been watching their pocketbooks, so here's our promise - we promise to be the only place in LA with the same the price of admission that it was six years ago. Remember the good old days of 2005? Here's the deal - you can still get your lobster meal for only a buck more than the 2005 price. And don't forget to save 2 bucks on admission by printing your own coupon from our web site, and yep, kids under 12 are still free. Go ahead, compare, you can't beat our bargain. No need to buy in advance, we aren't going to make you pay more for what you purchase at the festival, we have plenty of lobsters and have never run out. (Ok, we come awfully close late on Sunday, but we've managed to feed everyone a hot lobster meal.)

We've carefully reviewed all your past inquiries, and here are the answers to the most frequently asked email questions:

1. THE WEB SITE HAS MOST OF THE ANSWERS. YOU CAN EVEN CREATE A CUSTOM MAP TO GET TO THE FESTIVAL. PLEASE START HERE FIRST. WE DO NOT HAVE THE STAFF TO ANSWER PHONE CALLS. SORRY, NO PETS ALLOWED, ONLY SERVICE ANIMALS.

2. The dates and times of the Port of Los Angeles Lobster Festival are: Sept. 17, 5-11 pm; Sept. 18, 11 am -11pm; Sept. 19, 11 am -7 pm. The public information line with detailed answers to most questions is 310-798-7478 and will be active in August. Please call the information line first before calling local businesses or The San Pedro Chamber of Commerce. EMAIL IS THE BEST WAY TO REACH US.

3. Admission is \$9.00 for adults, kids under 12 are admitted free. **ADMISSION DOES NOT INCLUDE A LOBSTER MEAL.** There is no need to purchase admission or meal tickets in advance. You can download a \$2.00 off admission discount coupon online at <http://www.lobsterfest.com/tickets.shtml> and get in for \$7.00. **LIMIT: One discount coupon per admission. It's ok to print as many as you need, but the limit is one per admission. One coupon will not apply to everyone in your party. One coupon per admission.**

4. No, the price of the meal is not included in the admission. And, no it's not "all you can eat". And, yes, it is an incredible bargain. We serve fresh Maine lobsters flown in fresh daily because local lobsters are out of season.

5. Our lobster meal price is \$18.00 for a 1.25 pound (average precooked

weight) steamed Maine Lobster Meal with cole slaw, sweet bread roll and real buttery topping and potatoes. To assure top quality, meals are prepared and sold by the seafood experts at San Pedro Fish Markets. Our double up special will be offered again this year at the same low 2005 price.

6. The children's area has increased in size and tickets for the rides and games may be purchased from the individual vendors. Kids under 12 are admitted free so there is no way that the games and rides can be included in the price of admission.

7. We do not accept credit cards, but there are ATM machines inside the festival grounds and near the entrance.

8. Parking and shuttle service is free. Follow the traffic signs. Best to park at First Street and shuttle over. See the map at the end of this FAQ. You can create a custom map by logging on to <http://www.lobsterfest.com> and use the "Map Us" button on the homepage.

9. The busiest day is Sunday. Since we cannot anticipate demand in advance, there is a remote chance that lobster supplies may run low beginning late Sunday afternoon. Our advice is to arrive early. If we run out of Maine lobsters we will do our best to provide an equivalent dinner of either frozen Maine or Pacific lobsters, but we can't promise we'll have enough on hand. We've never run out either so it's a good chance you'll get your lobster.

10. No extra charge to enjoy the music, pirates or street performers.

11. Dining is family style in large eating tents and at other tables around the venue. We will have over 2000 places at the tables in the site to eat.

12. There are lots of other things to eat besides lobster. No it is not included in the price of admission. After eating, enjoy the free entertainment in the park area.

13. We've done our best to make this event friendly for challenged guests. There are handicapped restrooms and 100 parking places reserved next to the entrance for those who need extra help and an ADA van for those who park in the remote lot. The festival cannot supply wheelchairs.

14. **IF YOU HAVE EMAILED US AND HAVE NOT RECEIVED A REPLY, PLEASE CHECK YOUR BULK MAIL OR SPAM FILTERS. THIS IS ESPECIALLY TRUE FOR AOL ACCOUNTS.** VENDORS INQUIRING ABOUT BOOTHS SHOULD INCLUDE THEIR TYPE OF WARE AND NAME, ADDRESS AND PHONE NUMBER IN THEIR EMAIL INQUIRY.

15. The weather is going to be great, bring sunscreen.

The last shuttles to the parking lots leave a half hour after closing. The Red Cars sometimes run a bit later.

We can be reached at:
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If you need to contact us directly, please do so by email first and include your phone number so we may call you back. PLEASE TURN OFF YOUR SPAM OR BULK MAIL FEATURE OR YOU MAY NOT RECEIVE OUR EMAIL REPLY.